

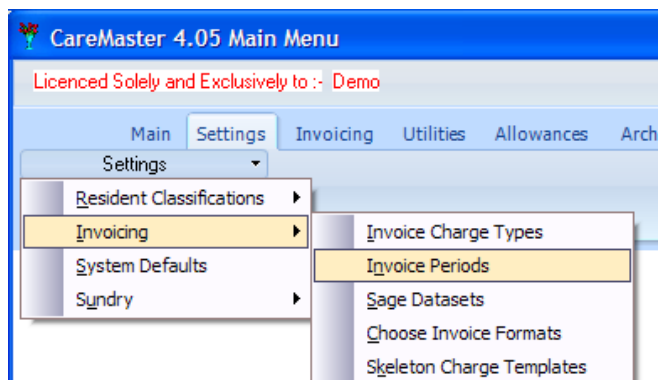
# CareMaster

## Care Home Software

CareMaster - Nursing Home and Care Home Software - a resident records and invoicing system for care and nursing homes with direct integration to Sage 50 Accounts, the UK market leading accounting software.

Many Care Homes already use CareMaster to handle the complexities of repeat invoicing to multiple funding sources. The system is suitable for single homes or for multi-home groups and can be installed on both local and wide area networks and is multi-user as standard. CareMaster can also be used by organizations providing a bureau service to Care Homes.

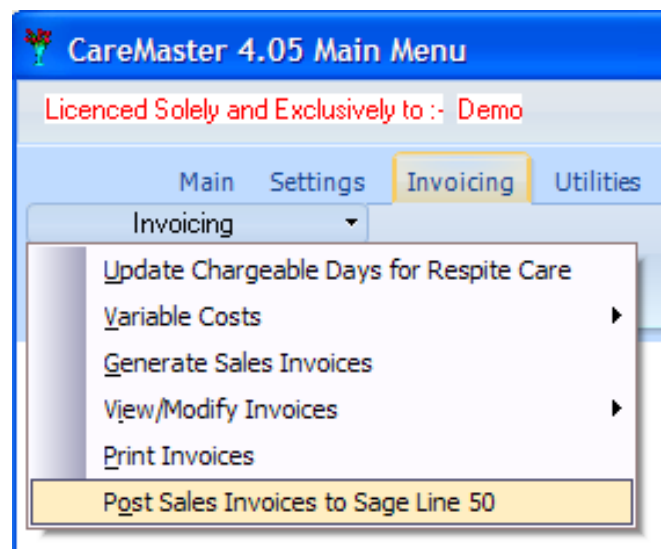
Most local authorities operate their own unique invoicing arrangements often running on different invoicing periods, CareMaster is able to deal with this and special local authority invoice layouts are also available. Resident data can be reported on along with occupancy analysis, average fee rates and invoicing details.



Multiple funding sources such as Local Authority, Health Authority and Funded Nursing Care can be set up for each resident. When rates change the sophisticated global update facility makes the tiresome job of updating residents' records with new rates quick and easy. When rate increases are notified late, adjustments can be made retrospectively.



Dynamic integration with Sage 50 Accounts means that invoices can be posted directly to the residents' accounts at the click of a button and without any re-keying of data. The standard invoice layouts can be used or users can set up their own layouts incorporating a logo or other design. Various Local Authority invoicing layouts are already available and others can be added on request. Both invoices and resident records can be archived.



There is a built-in Occupancy Analysis facility which allows users to build up a complete occupancy history for each room. Reports can be run at any time to show the current occupancy levels and expected income. A report writing service is available for those who require CareMaster is constantly being developed and we welcome suggestions from users for improvements and additional features.

You may have existing resident data in another program or database or on a spreadsheet. In many cases this data can be migrated into CareMaster to save you the task of re-entering it.

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## Features

We regularly update CareMaster with new features, some of which are requested by our existing clients, so this is by no means an exhaustive list. However, it should give you an idea of what is available.

- Automatic Invoice Production
- Resident Records
- Unlimited Residents
- Multiple Funding Sources
- Multiple Homes
- Multiple Invoicing Periods
- Ad-hoc Invoices & Credit Notes
- Show Credit Values on Invoices
- Caters for Extras (Chiropody, Newspapers, Hairdressing, etc.)
- Council Documentation
- Management Reports
- Integrated with Sage 50 Accounts
- Comprehensive Search Facility
- Customisable Invoice Layouts
- Invoice Archive Facility
- Invoice Reprint Facility
- Resident Archive Facility
- Global Rate Update
- Retrospective Adjustments
- Occupancy Analysis
- User Names and Access Rights
- Residents' Personal Allowance Module (Extra cost option)

## Sage Integration

One of the great strengths of CareMaster is its integration with Sage 50 Accounts. Customer account codes, nominal ledger codes and tax codes are all read in directly from the Sage database. At the end of the invoicing process, the transactions are automatically posted directly into the relevant customer accounts and nominal codes. There is also the option of specifying department codes.

For organizations that operate more than one home, there is a multi-home option. Individual homes can be linked to separate companies within Sage 50 Accounts or alternatively they can be linked to departments within a single company, or a combination of both.

Each resident can be linked to their own Sage customer account or several residents can be linked to one account. Many residents will have several different funding sources, each of these can be posted to a different nominal code if required.

All of this means that the whole system is very flexible and allows the user to set it up in a way that suits their individual circumstances. Sage 50 Accounts, the UK's best-selling accounting software linked with CareMaster is a winning combination for Care Homes.



We are both a Sage Business Partner and a Sage Developer and we can supply CareMaster to existing Sage users or we can provide a complete package including Sage 50 Accounts and Payroll if required.

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## Pricing

All prices quoted are exclusive of VAT which will be charged at the rate prevailing at the time of invoicing.

These prices are correct as at 1<sup>st</sup> January 2017 but may be changed without notice, please confirm before placing an order.

### Software and Services

|   |         |
|---|---------|
| Single Home .....   | £995.00 |
| Additional Homes (each) .....                               | £150.00 |
| Residents Personal Allowances Module (Optional Extra) ..... | £150.00 |
| On-site Training (per day) (mainland UK only) .....         | £475.00 |

### Annual Support

|                               |         |
|-------------------------------|---------|
| Single Home .....             | £240.00 |
| Additional Homes (each) ..... | £50.00  |

The annual support charge includes telephone and on-line support during office hours (Monday to Friday, 9.00am to 5.00pm, excluding Bank Holidays) along with updates to the program as and when they become available. Whenever you upgrade your version of Sage 50 Accounts, you will also need an update to the CareMaster program, this update is provided to all supported users without any additional charge.

## Contact Information

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